



Commercial Business Systems' Inc. Corporate Headquarters has been locally owned and operated in the Richmond, Virginia area for over 30 years. Commercial Business Systems primarily provides telecom, headsets, datacom, conferencing, audio video, security, wireless products and computer solutions. Our continued success in an ever-changing, highly competitive industry is largely due to many strategic relationships developed through the basic philosophy, "we stand behind what we sell," whether hardware, or repair! All of our divisions are interactive, enabling us to provide solutions to meet all of our customer needs.

We recognize that business rarely needs just equipment - that's why we offer replacement, refurbishment, repair, testing, maintenance and service. We can assist you in designing a system that fits the needs of your business, provide the equipment, install it, and be on-hand if any problems arise. CBS is committed to the achievement of Total Customer Satisfaction through a managed program of review, improvement, and change.

It is our mission to provide a quality service to our customers, ensuring that customer requirements are fulfilled and to assist in the creation of a strong, healthy customer partnership.

"We stand behind what we Sell and Repair"

New Equipment

CBS sells a variety of items. From ***IT Products, Cell Phone Accessories, Office products, Cleaning Products, Games, Books, Parts, Boxes, Medical Products, Headsets, Household products, Linens***. You name it we sell it.... except for the kitchen sink. Each new item that we sell is covered by the full Manufacturer's Warranty. We honor all warranties from the manufacturer.

Refurbished Equipment

Each piece of equipment we ship is fully tested and inspected to ensure that it reaches you in a like-new condition. We guarantee performance at OEM specifications for 12 months. We guarantee replacement of any returned item, most within a 24-hour turnaround time.

Service

Repairs performed by Commercial Business Systems are completely worry-free! We're confident that we'll fix it right, the first time. We offer a full, 90 Day warranty on all repairs completed by Commercial Business Systems.

“No need to use several vendors to meet your needs! Commercial Business Systems offers a total solution to all your needs, large or small, new or used, for any type of products...”

An Approved SWaM Vendor / Certified Micro Business

In August, 2006, then Governor Tim Kaine of Virginia signed an Executive Order focusing on initiatives for state agencies and departments to enhance minority participation in procurement activities. SWaM is an acronym for Small, Women-and-Minority owned businesses.

The Executive Order, known as the SWaM Procurement Initiative was established to enhance business opportunities for small, women-and-minority owned businesses and to ensure a level playing field for all small businesses in the Commonwealth of Virginia. A SWaM vendor is a business that has been certified by the Virginia Department of Minority Business Enterprise and is listed in the vendor directory.

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